



## Live, Online, Personalized Learning Assistance In

**MATH \*\*\* WRITING \*\*\* BUSINESS \*\*\* CHEMISTRY**

 When you're stuck on a math problem at midnight and need a real person to help you get back on track – Try SMARTHINKING!

 When you want help brainstorming for a paper or someone to look over your paper before you turn it in – Try SMARTHINKING!

 When you're halfway through a course but need a refresher on what you learned the second week of class – Try SMARTHINKING!

 Anytime, Anywhere – Try SMARTHINKING

### STEP 1: CREATE or UPDATE YOUR ACCOUNT

**\*\* TO CREATE A NEW ACCOUNT\*\***

1. Go to [www.smarthinking.com](http://www.smarthinking.com), enter the username: **lafayette03** and password: **get03support**
2. Complete the Registration Form; choose a **new** username and password. Use this login whenever you need help.

**\*\*IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT\*\***

1. Log into SMARTHINKING using your existing username and password.
2. Click on “My Account.”
3. Click the icon on the left side: “If you received a new username...”
4. Enter the new username: **lafayette03** and password: **get03support** - this will recharge your account.

### STEP 2: GET HELP

- **Connect With an e-structor** and interact with a live tutor when you have a question.  
*Note: The first time you use SMARTHINKING, you will get a “plug-in” notice. You must click “Yes” when asked if you will accept the plug-in.*
- **Submit your Writing** for any class to our Online Writing Lab and receive feedback from a tutor usually within 24 hours.
- **Submit a Question** and a tutor will reply usually within 24 hours.

### STEP 3: PROBLEMS? CHECK YOUR TECH

**Processor:** Pentium 100 processor (or Mac equivalent).

**Browser:** For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better.  
**For Apple Mac users - Internet Explorer required.**

**Connection:** 28.8K modem, 56K modem recommended.

Need help using SMARTHINKING?  
E-mail Customer Support at [support@smarthinking.com](mailto:support@smarthinking.com)  
or call (888) 430-7429 ext. 1

**Register and Login for more information on live tutoring hours and the other services available to you!**